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**SUBSIDIARY LEGISLATION**

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THE LAND TRANSPORT REGULATORY  
AUTHORITY ACT,  
(CAP. 413)

**RULES**

*(Made under Section 41(1)(c))*

THE LAND TRANSPORT REGULATORY AUTHORITY (TERMS AND CONDITIONS FOR  
PROVISION OF REGULATED SERVICES) RULES, 2024

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(CAP. 413)

**RULES**

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THE LAND TRANSPORT REGULATORY AUTHORITY (TERMS AND CONDITIONS  
FOR PROVISION OF REGULATED SERVICES) RULES, 2024

PART I  
PRELIMINARY PROVISIONS

- Citation                    1. These Rules may be cited as the Land Transport Regulatory Authority (Standard Terms and Conditions for Provision of Regulated Services) Rules, 2024.
- Application                2. These Rules shall apply to vehicles intended for commercial transport services in Mainland Tanzania.
- Interpretation            3. In these Rules, unless the context otherwise requires-
- Cap. 413                    “Act” means the Land Transport Regulatory Authority Act;  
                                  “Authority” means the Land Transport Regulatory Authority established under the Act;
- Cap 130                    “Bureau” means the Tanzania Bureau of Standards established under the Standards Act;  
                                  “Director General” means the Director General of the Authority appointed under the Act;  
                                  “licence” means a public road service licence issued by the Authority for provision of regulated services;  
                                  “noise” means any unwanted and annoying sound that is intrinsically objectionable to human being or which can have or is likely to have an adverse effect on human health or the environment;  
                                  “offensive goods” means goods declared to be offensive in nature such as dried blood, corpses, carcasses of dead animals, bones excluding bleached and cleaned bones, manures of any kind including mycelium except chemical manures, rags, other than oily rags, any

decayed animal or vegetable matter, human skeletons, parts of human body;

“service provider” means a holder of a license for commercial transport services;

“registered garage” means a garage registered by the Bureau to carry out garage business for manufacture of commercial transport vehicles;

“road” means a highway, way, street, bridge, culvert, wharf, car park, footpath or bridle path on which vehicles are capable of travelling and to which the public has access whether or not such access is restricted and whether subject to any condition, but does not include any road within the cartilage of a dwelling house; and

“vehicle” means a mechanically or electrically propelled vehicle intended for commercial transport services.

**PART II  
VEHICLE STANDARDS AND SAFETY  
REQUIREMENTS**

General safety requirements for commercial vehicle

4.- (1) A service provider of a commercial service vehicle shall ensure that-

- (a) the floor of the vehicle is slippage free, corrosion resistant and shall protect the passengers against dust, moisture, fumes, electric shock, noise, leakage and any other harmful substance;
- (b) windows and doors of the vehicle shall easily open and close, and shall not allow dust and water to enter passengers' compartment;
- (c) the steering wheel of the commercial service vehicle is on right hand side;
- (d) chassis frame, leaf spring, axles and wheel rims of the vehicle are properly fitted, free from cracking or damage and not welded;
- (e) a vehicle is not driven, operated or parked on a road or any other public place unless the vehicle and all its equipment are maintained;
- (f) a vehicle is not fitted with chains, tools, tire or any other equipment in the cabin compartment or exterior part which may harm or endanger life of

the driver, crew, passenger or other road users;  
and

(g) a vehicle operates in accordance with the specific purpose;

(2) A service provider who contravenes the provisions of this rule commits an offence and on conviction shall be liable to a fine of not less than two hundred thousand shillings but not exceeding five hundred thousand shillings or to imprisonment for a term of not less than one month but not exceeding three months or to both.

Modification of vehicle

**5.**-(1) The service provider of commercial vehicle may modify his vehicle, except that such modification shall be made-

(a) in accordance with manufacturer's specification and approved by the Bureau; or

(b) in a garage certified by the Bureau.

(2) Notwithstanding subrule (1), a bus body shall not be built on truck chassis.

**PART III  
SPECIFIC STANDARDS  
AND SAFETY  
REQUIREMENTS**

Standards and safety requirements for public service vehicles

**6.** A service provider of a public service vehicle shall ensure that the vehicle provide space for facilities to assist passengers with special needs.

Standards and safety requirements for goods carrying vehicles

**7.** A service provider of a goods carrying vehicle shall ensure that-

(a) the goods carrying vehicle is separated between the driver's part and the carrying body to avoid contact with carried goods; and

(b) the goods carried are covered to avoid dropping of particles, dust, moisture, leakage and fumes.

Standard  
and safety  
requirements  
for private  
hire  
services

**8.-(1)** A service provider of a private hire services vehicle shall ensure that-

- (a) the vehicle provide space for facilities to assist passengers with special needs;
- (b) passengers are not on board while the vehicle is undergoing any repair or refueling; and
- (c) the private hire service vehicle does not carry live animals, dangerous or offensive goods.

**(2)** A service provider who contravenes the provisions of this rule commits an offence and on conviction shall-

- (a) in case of a motorcycle or tri-cycle licensee, be liable to a fine of not less than thirty thousand shillings but not exceeding fifty thousand shillings or to imprisonment for a term not exceeding three months or to both;
- (b) in case of a taxicab licensee, be liable to a fine of not less than thirty thousand shillings but not exceeding fifty thousand shillings or to imprisonment for a term not exceeding three months or to both;
- (c) in case of a ride-hailing service provider, be liable to a fine of not less than fifty thousand shillings but not exceeding one hundred thousand shillings or imprisonment for a term not exceeding three months or to both; or
- (d) in case of a ride sharing service provider, be liable to a fine of not less than five hundred thousand shillings but not exceeding one million shillings or imprisonment to a term not exceeding three months or to both.

**PART IV  
QUALITY OF SERVICE STANDARDS**

Service requirements GN. No. 76 of 2020 GN. No. 77 of 2020 GN. No. 78 of 2020

**9.** A service provider shall ensure that the commercial service vehicle meets the service requirements specified under the Transport Licensing (Public Service Vehicles), Regulations, the Transport Licensing (Goods Carrying Vehicles), Regulations and the Land Transport Regulatory Authority (Private Hire Service) Regulations.

Halt at bus side way stop

**10.** A service provider shall ensure that a commercial vehicle halts at the side way stop for not more than three minutes.

Requirement of technical staff

**11.**-(1) A service provider with a fleet of less than six vehicles shall have at least one technical staff possessing at least level six of a national technical award on logistics and transport management from a recognised institution.

(2) A service provider with a fleet of six or more vehicles shall have at least one technical staff on logistics and transport management and another on motor vehicle mechanics in full time employment who has at least level six of a national technical award from a recognised institution.

(3) Notwithstanding subrule (1) and (2) a service provider shall engage a certified driver and registered crew by the Authority.

Requirements to operate under transport company or cooperative society

**12.** A service provider who wishes to operate in a route with more than six hundred kilometers shall-

(a) possess minimum of four buses; and

(b) operate as a transport company or cooperative society.

**PART V  
GENERAL PROVISIONS**

General  
penalty

**13.** A person who contravenes the provisions of these Rules, commits an offence and on conviction shall where no specific penalty has been provided, be liable to a fine of not less than two hundred thousand shillings but not exceeding five hundred thousand shillings or to imprisonment for a term of not less than three months but not exceeding one year or to both.

Obstruction  
of officer

**14.** A person who obstructs an officer of the Authority or Police Officer in the exercise of the powers under these Rules commits an offence.

Notice of  
withdrawal  
of services

**15.** A service provider who wishes to withdraw from rendering commercial transport services shall serve the Authority with a one month's notice in writing before the withdrawal.

Review  
GN. No.  
73 of 2020

**16.** A person who is aggrieved by the decision of the Authority shall file an application for review in accordance with the Land Transport Regulatory Authority (Review Procedures) Rules.

Revocation  
GN. No.  
412 of 2014

**17.** The SUMATRA (Standards, Terms and Conditions for Provision of Public Service) Rules, are hereby revoked.

Dodoma,  
2<sup>nd</sup> December, 2023

AHMED MOHAMED AME,  
*Chairman of the Board*